

ACCOUNT CLOSURE PROTOCOL

Eurounion Bank

ACCOUNT CLOSURE FORM

ACCOUNT CLOSURE

On behalf of **Eurounion Bank – EUB**, we would like to appreciate and congratulate you immeasurably for being with us through all the while and hope that we can help you with your finances again in the future.

The bank has made the closure protocol easy and straightforward enough so that once you have made the decision to close your account as pertaining the use of our services and products, we will handle your request quickly and without delays.

GUIDANCE, REQUIREMENTS AND DISCLAIMER

We need you to provide us with certain information in order for us to close your account. These questions are marked with an asterisk on the fold out closure form which is part of this leaflet.

As long as you provide all the information we need and the conditions of closure are met, your account on your authorization will be closed within three months of our receiving the form.

We will close your account subject to the following terms:

- Your account cannot be closed with a debit balance outstanding. We can arrange payment of borrowing for you from another **EUB** account in your name on this form. If repayment needs to come from another source this must be completed before submission of this form.
- For joint accounts, signatures from all parties are required.
- If your signature does not match that which we hold on file for you, your account will not be closed. We will write to you requesting a new mandate is signed before we can close the account.
- Within ten working days of closing a certified active account, we are required to provide you through any viable medium, with the last month transaction history or less if required.

- We will be sending this by email If you prefer not to receive this you can opt out. But do not worry, even if you say no now you can still get a history going back a month from whenever you ask us, so let us know if you change your mind and we will send you what we have.
- This procedure once initiated cannot be cancelled and it is important to note that this closure procedure takes **3 months** to be completed and the funds sent to the designated accounts.

For more information on how we may use your personal details, please view our privacy policy and notices and any other supposed informative documents publicly available on our official website.

To reiterate, this is an account closure protocol for a client, investor or shareholder of **Eurounion Bank** who wishes to close their account and suspend their use of our products and services and have their funds withdrawn into a designated account – crypto or fiat as shown herein.

As mandated, fill in the required details and ensure their accuracy before submitting the form back to us.

PERSONAL DETAILS

User Full Name :

Date of Birth :

Country Region of Residence :

E-mail Address :

Residential Address :

Passport No. :

ACCOUNT DETAILS

Account ID :

Account Type :

Account Opening Date :

Account Closing Balance :

Account Closure Date :

Account Balance as at Above Date :

REASONS FOR ACCOUNT CLOSURE

- Poor Service
- Moving Away
- Switching Banks
- Plans and Pricing
- Using Funds
- Becoming Unbanked
- Policy
- Not Tech Savvy
- Availability

OTHER REASONS FOR ACCOUNT CLOSURE

Enter below, the beneficiary bank account details or the wallet address, specifying the type of currency into which your supposed balance will be sent after the closure processes are completed.

BENEFICIARY ACCOUNT INFORMATION

Bank Name :

Name on Account :

Account Type :

Account Number :

Sort Code :

Crypto-wallet Address :

Currency of Above Crypto-wallet :

AUTHORIZED ACCOUNT SIGNATORY

Name	Signature	Date
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Name	Signature	Date
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Name	Signature	Date
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EUROUNION BANK LLC

Rue D'Arlon 62, 1000 Bruxelles, Belgium.